



## 2022 Free Shipping Minimums

Province	Distributor	Retailer	Non-DG	Retail
AB, BC, ON, QC	\$4,500	\$1,500	\$1,000	\$250
MB, NS, NB	\$5,500	\$1,750	\$1,000	\$250
Northern ON, Northern QC, SK	\$4,500	\$1,750	\$1,000	\$250
NL, NL, NT	\$6,500	\$2,250	\$1,000	\$750

FREE Shipping minimums are before taxes and after applicable discounts are applied.

### Mystical reserves the right to charge for:

"beyond charges" in outlying areas or to increase the minimum.

"tailgate charges" to customers that require the shipping company to send out a truck with a power tailgate for deliveries.

"inside deliveries" to customers that require the shipping company to take the skid or boxes inside when delivering.

## 2022 Process and Handling Fees

Mystical is adding new process and handling fees due to the rising costs of labour. Fees are determined and applied at the discretion of management.

**Cancelled Delivery fee:** Customer cancels delivery appointment. \$50 - \$125

**Delivery Driver wait time fee:** Driver waits at delivery location longer than 15 minutes. \$50 - \$150

**Cancel / Change of order fee:** Charged if order is already picked & packed. \$25 - \$125

**Change of delivery/shipping address:** If order is already picked, packed & paperwork is done. \$25 - \$125

### Eastern Office

1-800-856-7556

6 Foster Stearns Rd

Trenton, ON, K8V 5R5

ordereast@mysticaldistributing.com

### Western Office

1-800-563-1110

Unit I, 2610 Progressive Way

Abbotsford, BC, V2T 6H9

orderwest@mysticaldistributing.com